## **PHARMACY SERVICES / MEDICATION USE**

STANDARD / ELEMENT	EXPLANATION	SCORING PROCEDURE	SCORE
25.00.05 <u>Management.</u> The hospital must have a pharmacy directed by a registered pharmacist or a drug storage area under competent supervision	<ul> <li>Pharmaceutical services offered throughout the hospital must be under the direction of a pharmacist, who may be full-time, part-time, or consulting.</li> <li>This is required even in the case of a hospital that has a drug storage area instead of a pharmacy.</li> </ul>	FILE REVIEW, DOCUMENT REVIEW, & INTERVIEW 1. Does the hospital have a pharmacist who has been appointed to direct the pharmaceutical services?	<ul> <li>1 = Compliant</li> <li>2 = Not Compliant</li> <li>This standard is not met as evidenced by:</li> </ul>
A full time, part time, or consulting pharmacist must be responsible for developing, supervising, and coordinating all of the activities of the	The director must have documented training or expertise in hospital pharmacy practice and management. The hospital must have written criteria for the qualifications of the pharmacy director in accordance with the scope of services provided. The extent of pharmaceutical services provided by	<ul> <li>2. Are there written criteria for the qualifications of the pharmacist director?</li> <li>Is there evidence in the pharmacist's file that he/she satisfies the criteria?</li> </ul>	
pharmacy services. §482.25 §482.25(a)(1)		3. If the hospital has a drug storage area in lieu of a pharmacy, is there evidence the storage area is under competent supervision?	
	<ul> <li>the hospital determines whether a part-time director of the services is sufficient.</li> <li>Depending on the volume and complexity of the hospital's services, oversight may not require</li> </ul>	4. Review the pharmaceutical services Director's file to verify that he or she meets the qualifications established by the medical staff and has been granted privileges as a pharmacist.	
	full-time on-site management at the hospital's pharmacy, but may be accomplished through regularly scheduled visits, and/or use of telecommunications in accordance with federal and state law and accepted professional principles.	<ol> <li>If the Director is a part-time employee or consultant, ask him/her how much time/week is spent on developing, supervising and coordinating pharmaceutical services.</li> </ol>	
	<ul> <li>If the hospital does not have a full-time pharmacist, it must be able to provide evidence of how a part-time or consulting pharmacist is able to perform all functions relating to developing, supervising and coordinating all pharmacy services activities.</li> </ul>	<ol> <li>Determine there is a current state licensure for all pharmacists, including the director, serving the facility.</li> <li>Review the implementation of the Pharmacy</li> </ol>	

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	In general, hospital pharmacies are staffed with registered pharmacists and pharmacy technicians who perform various functions, including, but not limited to, compounding, labeling, and dispensing of various drugs and biologicals.		<ul> <li>Director's responsibilities by:</li> <li>Reviewing minutes of meetings (if any) with facility staff regarding pharmaceutical services;</li> </ul>	
	<ul> <li>There may be instances of small hospitals that do not have a pharmacy but utilize a drug storage area for dispensing pre-packaged drugs only.</li> <li>If the hospital has a drug storage area in lieu of a pharmacy, the day-to-day operations of pharmaceutical services must be under the supervision of an individual who, if not a pharmacist, nevertheless has documented competency to oversee compliance with all the pharmaceutical services regulatory requirements (e.g., security, access to locked areas, etc.).</li> </ul>		<ul> <li>Reviewing the job description or the written agreement to see that the responsibilities of the pharmacist are clearly defined and include development supervision and coordination of all the activities of pharmacy services;</li> <li>Determining whether the Pharmacy Director / Manager routinely evaluates the performance and competency of pharmacy personnel?</li> </ul>	
	• The hospital must establish in writing the qualifications of the drug storage area supervisor.	8.	Ask the pharmacy director to describe how policies and procedures related to pharmaceutical services are developed,	
	Likewise, if a hospital has remote locations or satellites that rely on the pharmacy of the main campus and maintain only drug storage area(s) on-		approved, and implemented. What is his/her role in this process?	
	site, there must be competent day-to-day supervision of those storage area(s), under the overall direction of the pharmacist who manages the hospital's pharmaceutical services.	9.	Is there any evidence of problems within the pharmaceutical services that suggest lack of supervision?	
	The job description or the written agreement for the responsibilities of the pharmacist director should be clearly defined and include development, supervision			

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	and coordination of all the activities of pharmacy services, including active leadership of those		

committees responsible for establishing medication-

related policies and procedures.